

WELCOME BACK!

We have put in place some additional measures to help keep you and others safe whilst using this facility.



BEE ACTIVE

Covid-19 Symptoms – Please stay away if you or any of your group have symptoms of Covid-19 or have been advised to self isolate.

Social Distancing – Please respect and adhere to social distancing at all times.

One Way System – Please follow the one way systems in place inside the building. Keep to the left on paths, corridors and stairs. Respect others by being patient and courteous, especially at pinch points.

Temporary Closure of Some Areas – For the time being, we will be unable to open some facilities, such as classrooms, changing rooms, showers and other communal spaces. Please arrive ready to participate for your activity and limit the amount of belongings you carry on your person.

Hygiene Arrangements – Please sanitise your hands upon entering and leaving the premises.

Cleaning – Our team will be regularly spot cleaning all touch points throughout the facility, customers are asked to support us in keeping the facility clean by wiping down equipment and spaces after use.

Arrival and Departure – Please arrive for the time of your hire; do not loiter around before or after, allow others time and space to leave the facility before your group enters and avoid large gatherings at pinch points.

Test and Trace – A Test and Trace sign in sheet should be completed by the group leader, which can be obtained from the centre manager. The facility hirer is responsible for obtaining contact information for all people on site in their group and should be securely stored for a period of 21 days.

If you, or any of your party test positive for Covid-19 you must inform the centre manager immediately so that other groups can be informed as part of the test and trace.

Payment – All facility hire will be booked and paid for in advance, preferably by card or contactless payment methods.

Cancellations due to Covid-19 – If a member or members of your group have COVID symptoms or have to self-isolate, We will permit You to cancel without charge.

We require You to put the cancellation in writing to us at facilities@beeactive.co.uk. If you wish to invoke this term, You need to advise Us that the cancellation is as a direct result of a case, or suspected case, of COVID within your group.

Additional Guidance – You are responsible for ensuring your activities are appropriately risk assessed and that the controls in your assessment are followed in line with governing body and best practice guidance.

By working together we will be able to help maintain a safe environment for all of our community to enjoy.

We reserve the right to terminate your booking if we consider that you are repeatedly failing to follow your controls and any controls which we have advised.

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